

MERCER OLIVER WYMAN

April 25, 2003

Aligning Internal and External Metrics: The Cost of Capital for Financial Institutions

University Finance Seminar, Cambridge



A Marsh & McLennan Company

CONFIDENTIAL

CONFIDENTIALITY

Our clients' industries are extremely competitive. The confidentiality of companies' plans and data is obviously critical. Mercer Oliver Wyman will protect the confidentiality of all such client information.

Similarly, management consulting is a competitive business. We view our approaches and insights as proprietary and therefore look to our clients to protect Mercer Oliver Wyman interests in our presentations, methodologies and analytical techniques. Under no circumstances should this material be shared with any third party without the written consent of Mercer Oliver Wyman.

Copyright © 2003 Mercer Oliver Wyman

Contents

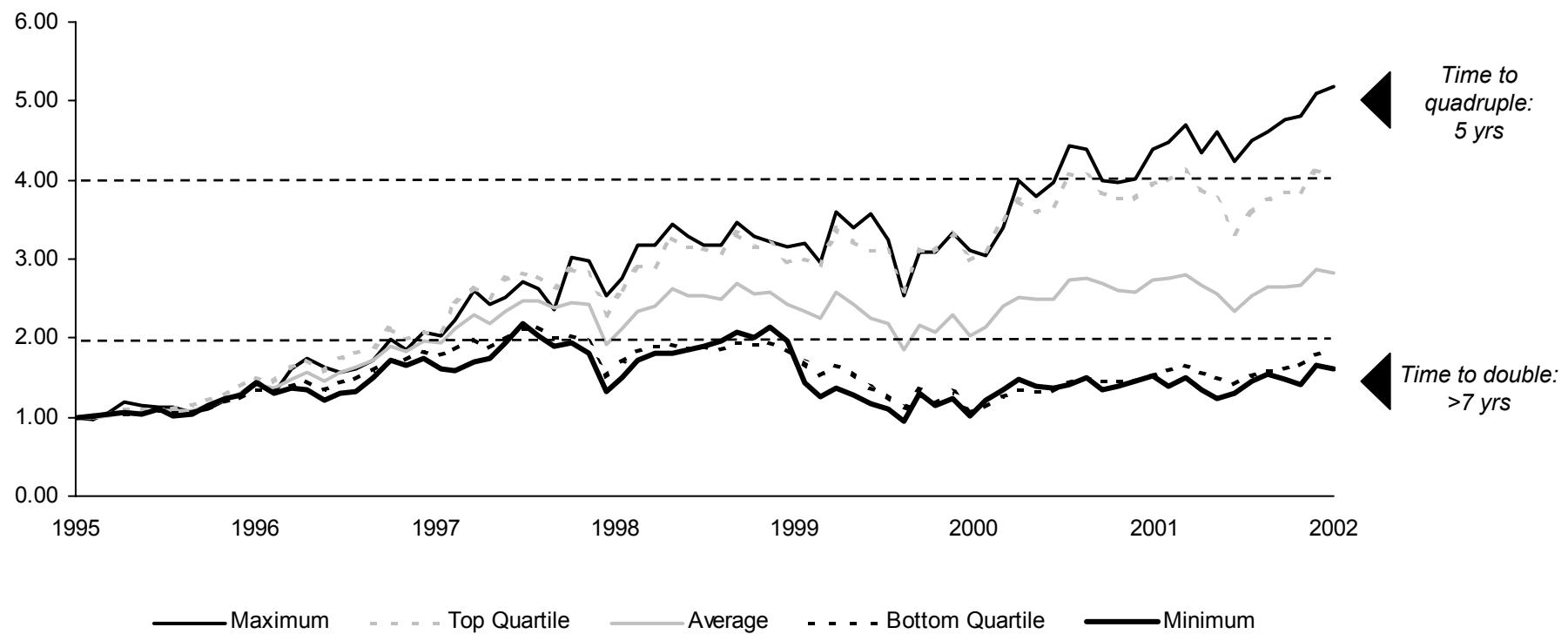
1. Framing the Issues

- 2. Intuition
- 3. Theoretical Model
- 4. The Results
- 5. The Impact

Different Performance

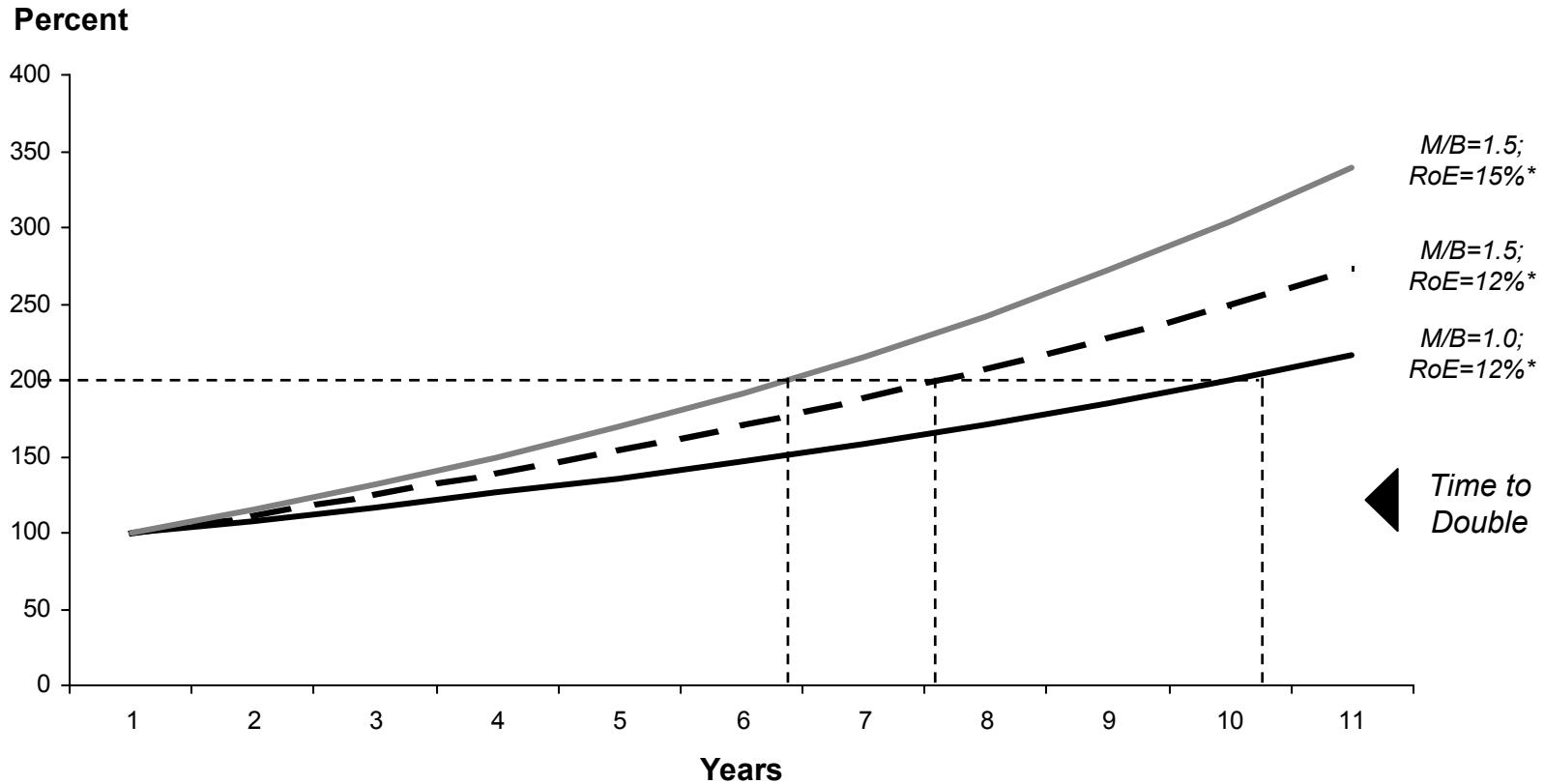
Total Shareholder Return S&P US Bank Index 1995-2002

Average TSR



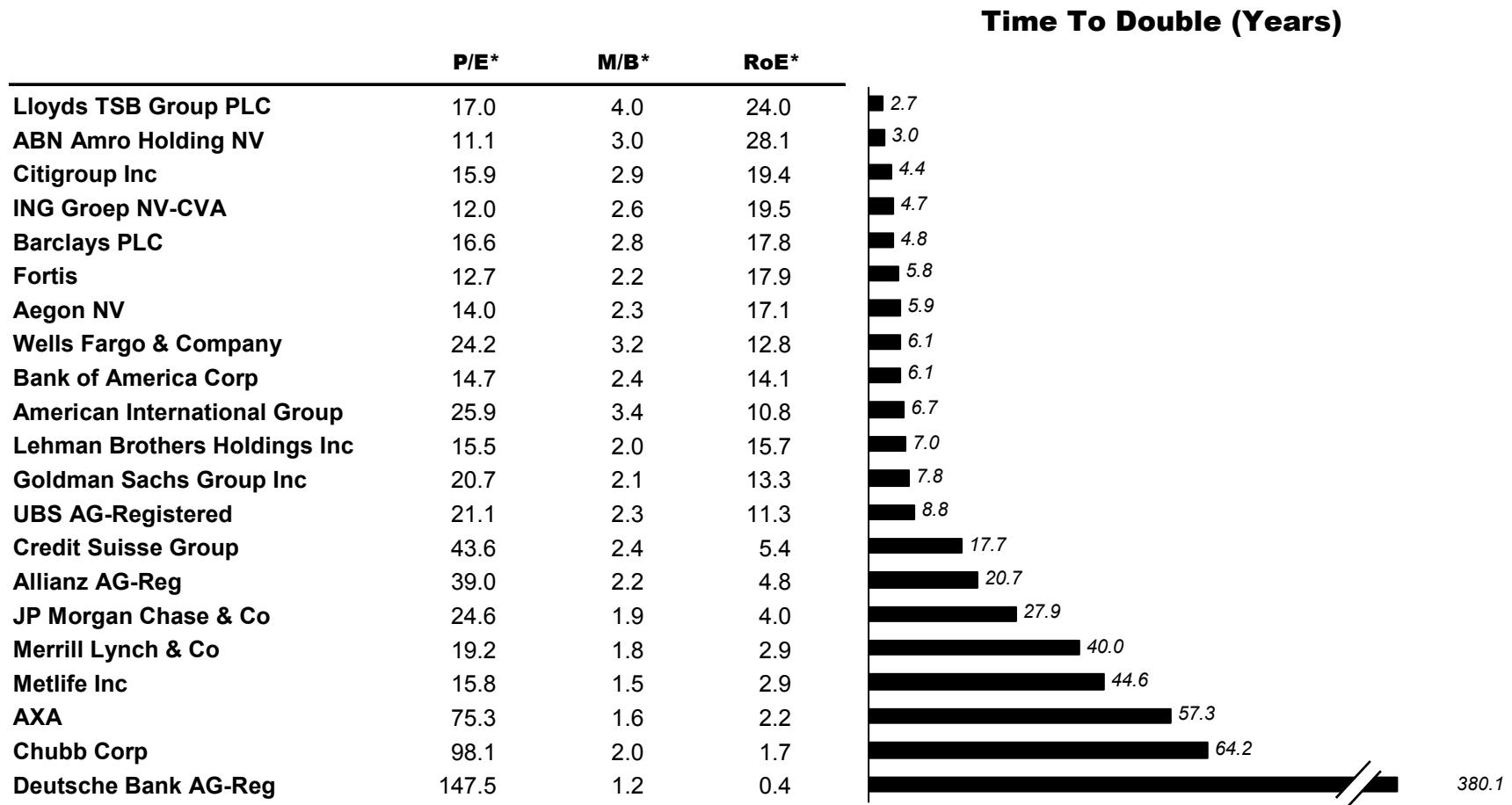
Value Driven at a High Level by M/B Multiple, RoE

Shareholder Value Model



* Assumes 33% dividend rate

Widely Different Implied Performance



* Previous 12 months

Understanding M/B Multiple

Intrinsic Value Theory

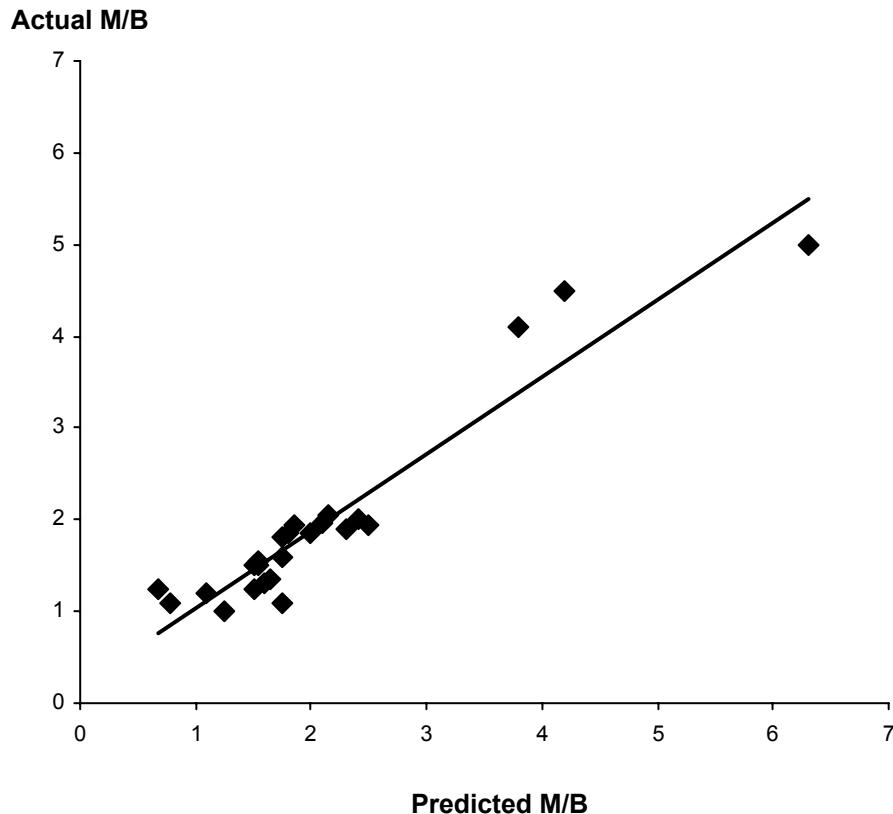
$$\frac{M}{B} = \left(1 + \frac{Raroc - CoC}{CoC - g} \right) + \text{Perception Gap}$$

Annotations:

- Excess Returns*: Points to the term $Raroc - CoC$.
- Cost of Capital*: Points to the term CoC .
- Growth*: Points to the term g .

Empirical Evidence

Actual Vs. Predicted M/B Selected Financial Institutions



* Steady state residual income model

Reconciling Internal and External Metrics

General form:

$$\frac{M}{AdjBook} = \frac{ExcessCap}{TotalCap} + \frac{OpCap}{TotalCap} \sum_i^N \omega_i \left[1 + \frac{AdjRoC_i - CoC_i}{CoC_i - g_i} \right]$$

- Differentiated cost of capital by line of business
- Cost of capital reflects leverage/rating
- Economic adjustment
 - Capital
 - Earnings
- Capital attribution and excess capital
- Growth

Contents

1. Framing the Issues

2. Intuition

3. Theoretical Model

4. The Results

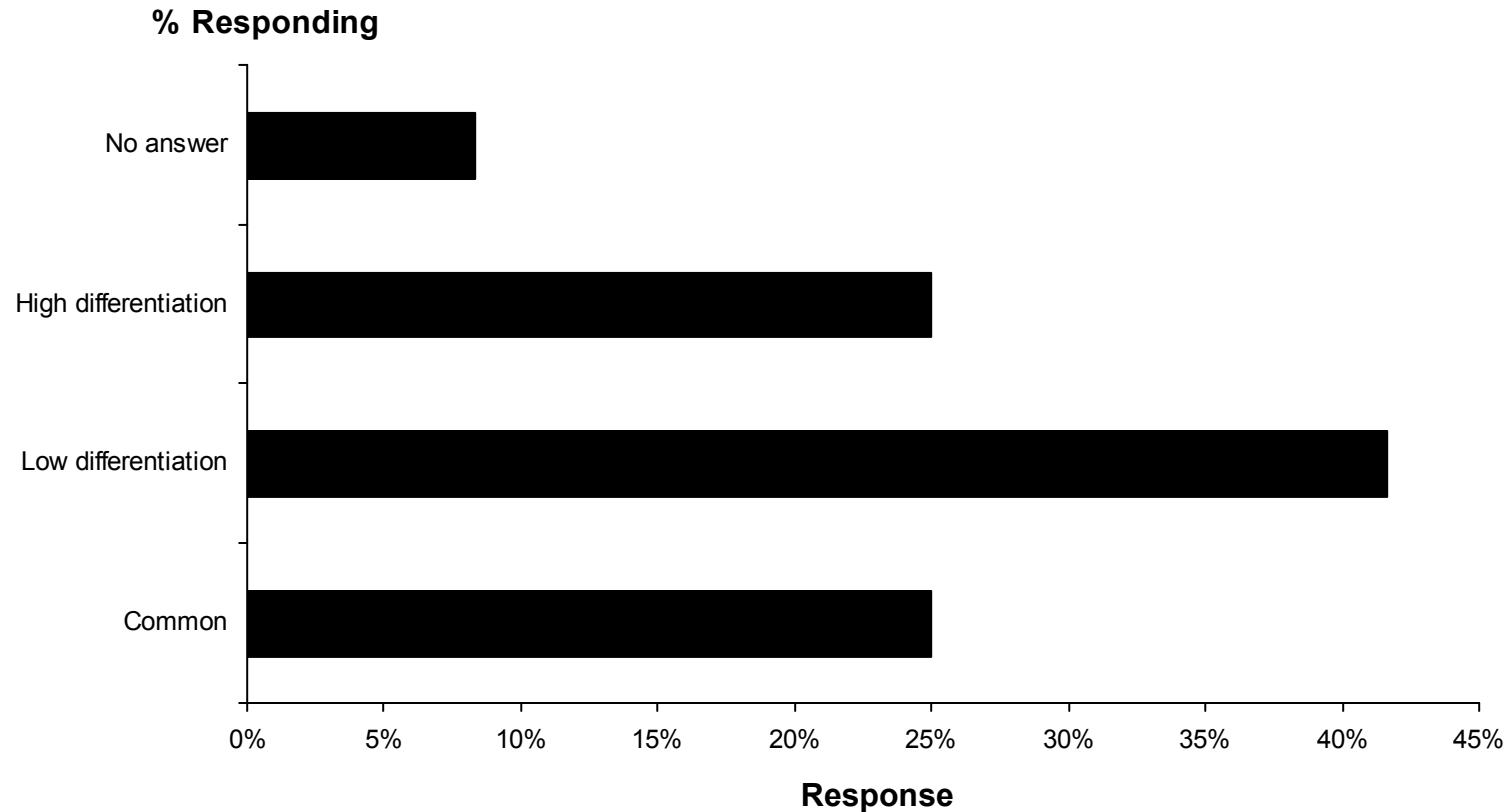
5. The Impact

Many Institutions Implicitly Subsidize Higher Risk Businesses . . .

- Many institutions implicitly subsidize higher risk businesses at the expense of lower risk businesses
- This subsidization is implicitly done by the choice of a common cost of capital across different business activities, typically rationalized by one of two arguments
 - By differentiating risk capital such that each business is capitalized to a common probability of default, no further risk adjustment is needed.
 - Even if a differentiated cost of capital were theoretically correct, it would not be practical to implement because
 - It would be too difficult to empirically estimate
 - The strategic impact would be low
 - Management buy-in would be low

Cost of Capital Survey Results

- Do you use a common cost of capital for performance measurement?



* OWC/KFI Global CFO/CRO Survey, Winter 2002

Copyright © 2003 Mercer Oliver Wyman

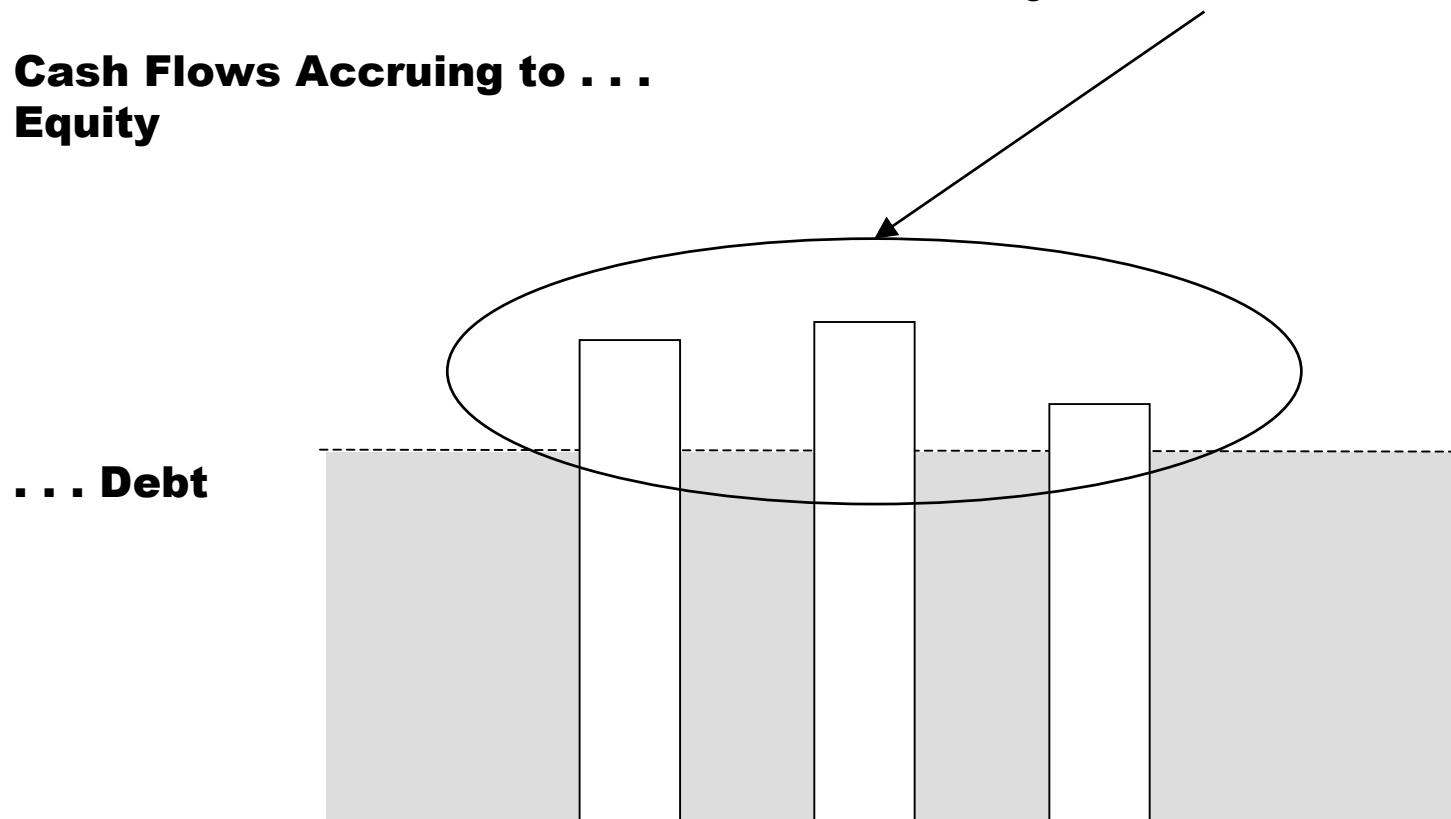
N1000-01-024

Article Makes and Empirically Verifies Following Claims

- **Differentiated cost of capital effect:** All else being equal, shareholders expect different returns from different businesses, even if they are capitalized to a common rating standard
- **Leverage Effect:** All else being equal, including business mix, shareholders expect a higher return from firms with a higher probability of default and therefore more leverage
- **Idiosyncratic Risk Effect:** All else being equal, shareholders will put a premium on firms which have lower idiosyncratic risk (due to their higher ability to leverage equity)
- **Country of Domicile Effect:** All else being equal, shareholders of European financial institutions expect a lower overall return for systematic risk

Intuition

Cash Flows Accruing to . . . Equity



Intuition – Corporate Finance Approach

$$R_E = R_f + \beta_E (R_m - R_f)$$

$$\beta_E = \left[\frac{E + D}{E} (p^*) \right] \beta_A = \left[\frac{E + D}{E} (p^*) \right] \sum_{i=1}^N \omega_i \beta_i$$

- Cost of capital depends on:
- Actual leverage
- Business portfolio mix

Differentiated Cost of Capital – Armchair Empiricism

Comparison Of Average Betas, 1990-1995

Insurance Vs Investment Banking

		Beta range (avg)
	AA to A+ Firms	
Insurance**	AEG, CGNU, AXA, AS	0.81-1.29 (1.03)
Investment Banking**	ML, MS, GS, LB	2.34-3.78 (2.90)

* Average domestic betas and blended public rating (Moody's, Standard & Poor's) when available, 1990-2001

** MR=Munich Re, SR = Swiss Re, AL = Allianz, PRU = Prudential UK, AEG = Aegon, ML = Merrill Lynch, AS = Allstate, MS = Morgan Stanley, GS = Goldman Sachs, LB = Lehman Brothers, DB = Deutsche Bank, DRB = Dresdner, NBA = National Bank of Australia, COM = Commonwealth Bank of Australia, BHV = Bayerische Hypo-Vereinsbank, BSCH = Banco Santander Central Hispanoamerica, FB = FleetBoston, BNP = Banque National de Paris, JPM = J. P. Morgan, RBS = Royal Bank of Scotland, BA = Bank of America

Leverage Effect – Armchair Empiricism

Comparison Of Average Betas, 1990-2000

Universal Banks

Rating	AA+*	AA*	AA-*	A+*
Universal Banks**	DB – 0.94	DRB – 1.01 NBA – 0.92 COM – 0.72	BHV – 0.93 SG – 1.23 BBVA – 1.22 BSCH – 1.25 FB – 1.19	BNP – 1.56 JPM – RBS – 1.95 1.70 BA – 1.76
Avg	0.94	0.88	1.16	1.74

* Average domestic betas and blended public rating (Moody's, Standard & Poor's) when available, 1990-2001

**MR=Munich Re, SR = Swiss Re, AL = Allianz, PRU = Prudential UK, AEG = Aegon, ML = Merrill Lynch, AS = Allstate, MS = Morgan Stanley, GS = Goldman Sachs, LB = Lehman Brothers, DB = Deutsche Bank, DRB = Dresdner, NBA = National Bank of Australia, COM = Commonwealth Bank of Australia, BHV = Bayerische Hypo-Vereinsbank, BSCH = Banco Santander Central Hispanoamerica, FB = FleetBoston, BNP = Banque National de Paris, JPM = J. P. Morgan, RBS = Royal Bank of Scotland, BA = Bank of America

Contents

1. Framing the Issues

2. Intuition

3. Theoretical Model

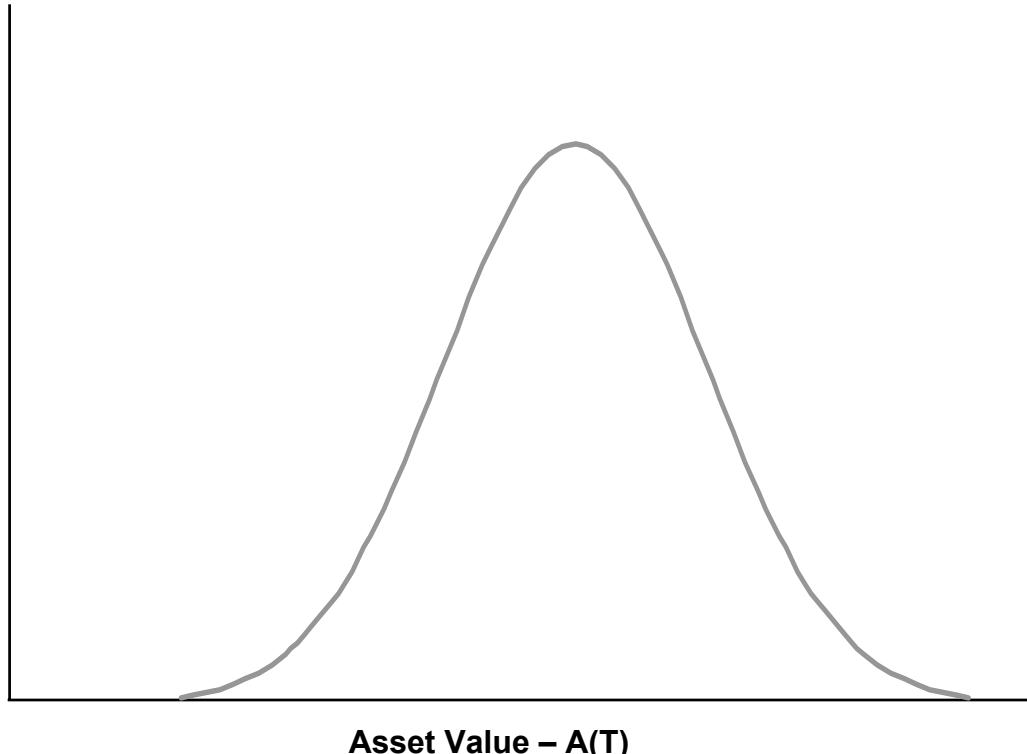
4. The Results

5. The Impact

The Asset Value Of The Firm

- N-asset value returns follow Brownian Motion
- Firm assets well approximated by Brownian Motion; match moments
- Take approximation and substitute in CAPM

Probability

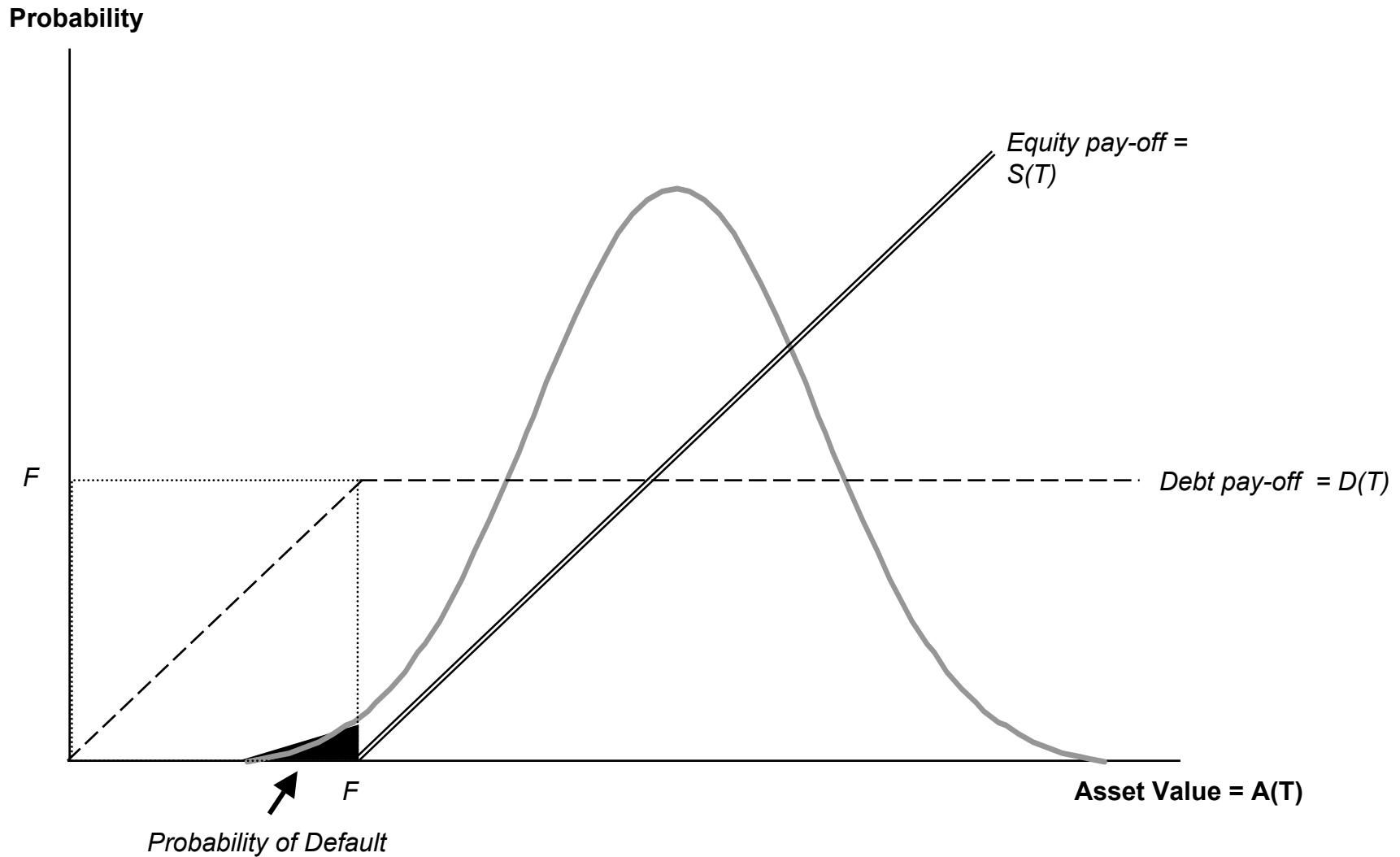


$$A(t) = A(0) \exp\left[\left(\mu_A - \frac{\sigma_A^2}{2}\right)t + \sigma_A W_A(t)\right]$$

$$\mu_A \cong R_f + \sum_{i=1}^N \omega_i \beta_i R_p$$

$$\sigma_A^2 \cong \left(\sum_{j=1}^N \omega_j \beta_j \right)^2 \sigma_m^2 + \sigma_I^2$$

Capital Structure of the Firm



Cost of Capital of the Firm – Differentiated Cost of Capital

$$\mu_E = \ln \left[\frac{E[S(T)]}{S(0)} \right] = G(R_A, \sigma_A^2, p^*) = G(\beta_A, \sigma_I^2, p^*)$$

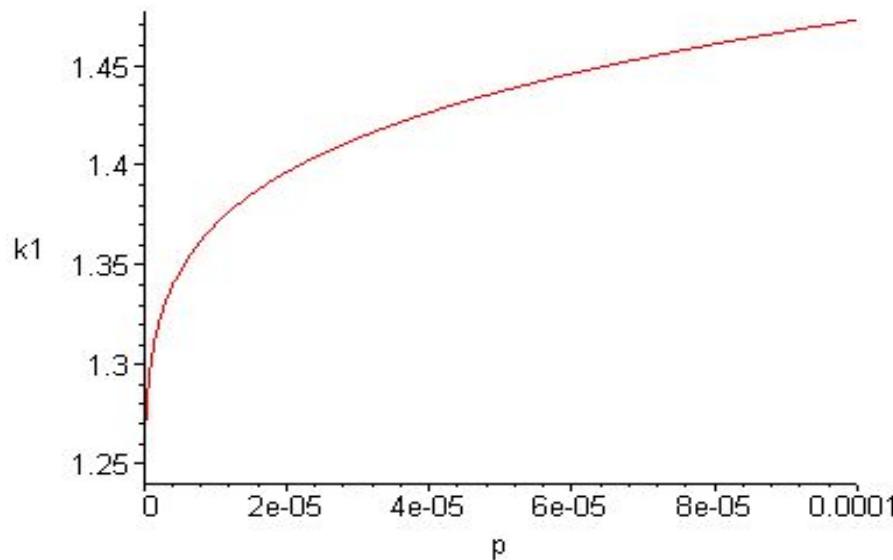
$$G(\beta_A, \sigma_I^2 | p^*) \cong G(\beta, \sigma_i^2 | p^*) + \frac{\partial G}{\partial \beta_A} (\beta_A - \beta) + \frac{\partial G}{\partial \sigma_I^2} (\sigma_I^2 - \sigma_i^2)$$

$$\beta_E \cong \kappa_1(p^*) \sum_{i=1}^N \omega_i \beta_i + \kappa_2(p^*) \sigma_I^2$$

$$\beta_E = \left[\frac{E+D}{E} (p^*) \right] \sum_{i=1}^N \omega_i \beta_i$$

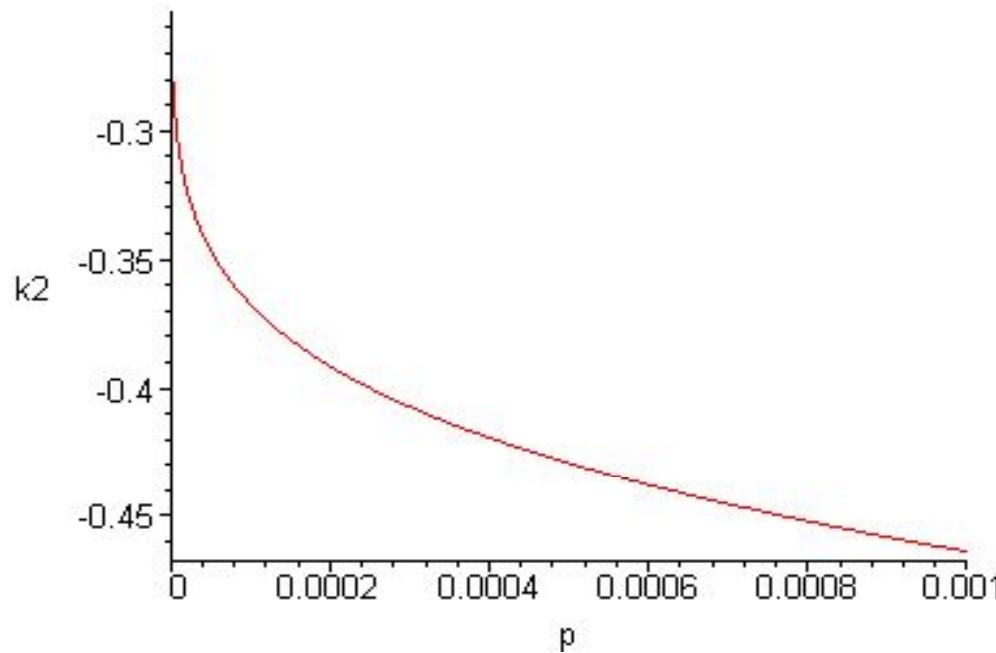
Cost of Capital of the Firm – Leverage Effect

$$\beta_E \cong \kappa_1(p^*) \sum_{i=1}^N \omega_i \beta_i + \kappa_2(p^*) \sigma_I^2 \infty$$



Cost of Capital of the Firm – Idiosyncratic Risk Premium

$$\beta_E \cong \kappa_1(p^*) \sum_{i=1}^N \omega_i \beta_i + \kappa_2(p^*) \sigma_I^2$$



Contents

1. Framing the Issues
2. Intuition
3. Theoretical Model
- 4. The Results**
5. The Impact

The Sample

Company	Avg 3-yr Cum Pd**		Company	Avg Beta	Avg 3-yr Cum Pd**		Rating	3-yr Cum Pd***
	Avg Beta*	Pd**			Avg Beta	Pd**		
Citigroup	2.19	0.0018	CGNU	1.12	0.0014	AAA	0.0005	
AIG	0.98	0.0005	Abbey National	1.01	0.0009	AA+	0.0006	
Bank of America	1.76	0.0027	Prudential	1.02	0.0006	AA	0.0009	
JPMorgan	1.95	0.0030	Barclays	1.56	0.0009	AA-	0.0014	
Wells Fargo	1.05	0.0019	Allianz	0.96	0.0007	A+	0.0023	
Morgan Stanley	2.34	0.0027	Munich Re	0.86	0.0005	A	0.0036	
American Express	1.67	0.0022	Deutsche Bank	0.94	0.0006	A-	0.0051	
Merrill Lynch	2.48	0.0015	Bayer Hypo	0.93	0.0012	BBB+	0.0073	
US Bancorp	0.79	0.0048	Dresdner	1.01	0.0009	BBB	0.0108	
Fleet Boston	1.19	0.0044	BNP	1.56	0.0019			
Bank One	1.29	0.0041	Societe Generale	1.23	0.0013			
Bank of New York	1.45	0.0029	SCOR	0.93	0.0018			
Fifth Third	1.10	0.0014	AXA	1.29	0.0023			
Washington Mutual	1.99	0.0085	Credit Suisse	1.42	0.0015			
Allstate	0.81	0.0029	UBS	1.39	0.0006			
Household	1.59	0.0036	Swiss Re	1.01	0.0005			
Marsh	1.42	0.0014	Zurich Financial	1.36	0.0009			
Mellon	1.37	0.0032	ING	1.25	0.0014			
State Street Corp	1.70	0.0014	Aegon	0.91	0.0011			
Charles Schwab	2.20	0.0057	ABN Amro	1.40	0.0011			
Lehman Brothers	2.99	0.0036	Generali	0.80	0.0014			
Goldman Sachs	3.78	0.0023	Fortis	1.17	0.0023			
HSBC	2.03	0.0029	BBVA	1.22	0.0014			
Royal Bank of Scotland	1.70	0.0018	BSCH	1.25	0.0017			
			National Bank of Australia	0.92	0.0009			
			Commonwealth Bank	0.72	0.0011			

* Average estimate of monthly beta, 1992-2000 as data available

** Average cumulative default probability based on rating, 1992-2000 as data available

*** Cumulative probability of default based on rating

Cost of Capital – Standard Corporate Finance Approach

Model	Equation
1. Standard Approach	$\beta_t^l = \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i + \varepsilon_t^l$

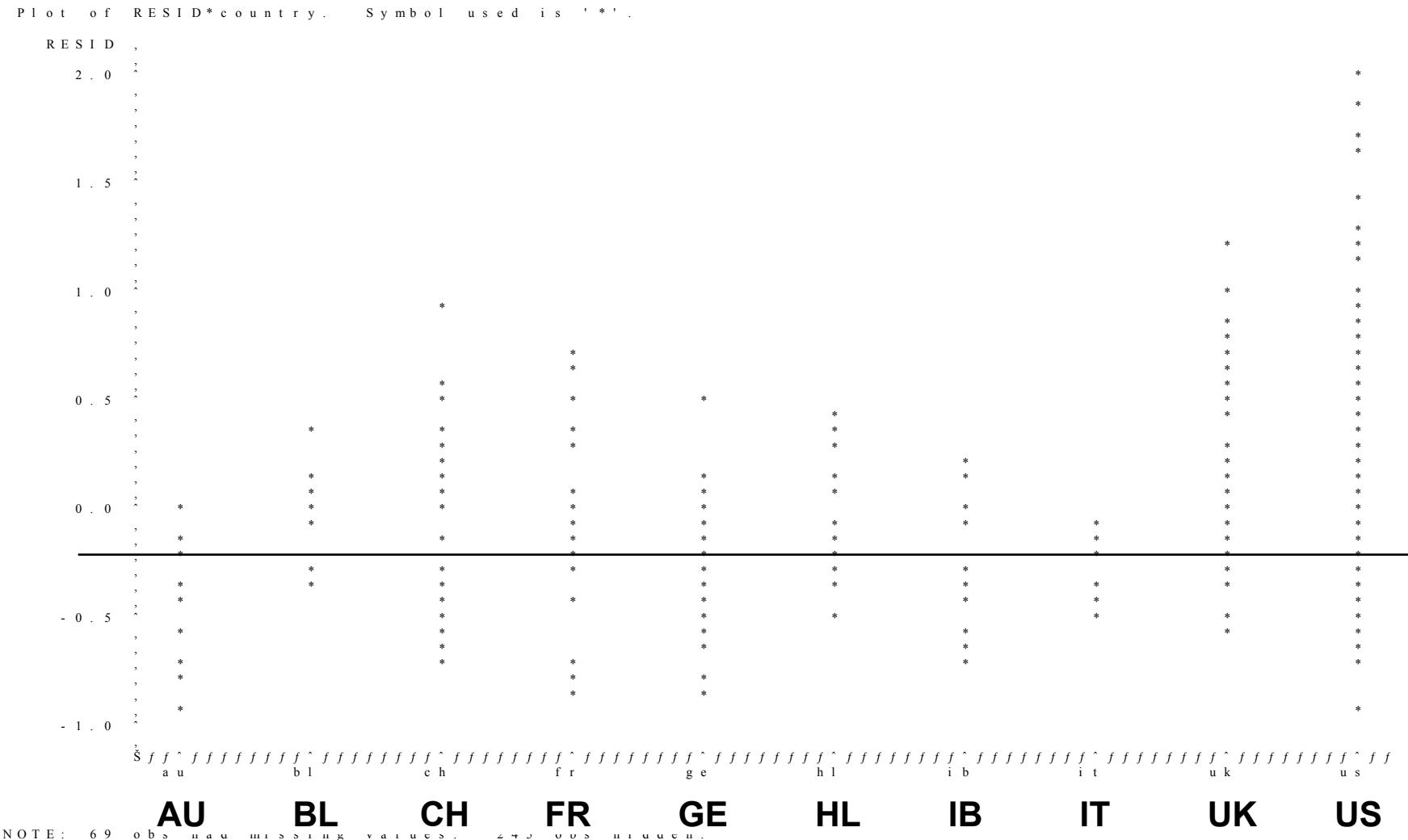
Parameter estimate (standard error)	Adj-R ²	β_1	β_2	β_3	β_4	β_5	β_6	β_6
	F-stat	Comm Bank	Retail Bank	Asset Mgmt	Life Ins	P&C Ins	Equity I-Bank	FI I-Bank
Model 1: Standard Approach	87.9%	1.21** (0.14)	1.23** (0.09)	1.67** (0.11)	0.94** (0.09)	1.05** (0.12)	4.34** (0.85)	1.50* (0.70)
	466***							

* Significant at a > 10% confidence level

** Significant at a > 5% confidence level

*** Significant at a > 1% confidence level

Cost of Capital – Country of Domicile Effect



Cost of Capital – With Country of Domicile Effect

Model	Equation
1. Standard Approach	$\beta_t^l = \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i + \varepsilon_t^l$
2. Country-of-domicile	$\beta_t^l = \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i^{(1+k_0 d)} + \varepsilon_t^l$

Parameter estimate (standard error)	Adj-R ²	k_0	β_1	β_2	β_3	β_4	β_5	β_6	β_6
	F-stat	Eur. Dummy	Comm Bank	Retail Bank	Asset Mgmt	Life Ins	P&C Ins	Equity I- Bank	FI I- Bank
Model 1:	87.9%		1.21** (0.14)	1.23** (0.09)	1.67** (0.11)	0.94** (0.09)	1.05** (0.12)	4.34** (0.85)	1.50* (0.70)
Standard Approach	466***								
Model 2:	88.8%	-0.55*** (0.09)	1.49** (0.16)	1.28** (0.09)	1.79** (0.11)	0.89** (0.12)	1.09** (0.18)	4.56** (0.85)	1.54* (0.68)
Country of Domicile	461***								

* Significant at a > 10% confidence level

** Significant at a > 5% confidence level

*** Significant at a > 1% confidence level

Cost of Capital – With Leverage Effect

Model	Equation									
1. Standard Approach	$\beta_t^l = \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i + \varepsilon_t^l$									
2. Country-of-domicile	$\beta_t^l = \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i^{(1+k_0d)} + \varepsilon_t^l$									
3. Leverage effect	$\beta_t^l = (1 + k_1 p^*) \sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i^{(1+k_0d)} + \varepsilon_t^l$									
Parameter estimate (standard error)	Adj-R ²	k_0 Eur. F-stat	k_1 Leverage Effect Dummy	β_1 Comm Bank	β_2 Retail Bank	β_3 Asset Mgmt	β_4 Life Ins	β_5 P&C Ins	β_6 Equity I-Bank	β_6 FI I-Bank
Model 1: Standard Approach	87.9%			1.21** (0.14)	1.23** (0.09)	1.67** (0.11)	0.94** (0.09)	1.05** (0.12)	4.34** (0.85)	1.50* (0.70)
Model 2: Country of Domicile	88.8%	-0.55*** (0.09)		1.49** (0.16)	1.28** (0.09)	1.79** (0.11)	0.89** (0.12)	1.09** (0.18)	4.56** (0.85)	1.54* (0.68)
Model 3: Leverage Effect	89.1%	-0.56*** (0.13)	70.2*** (16.4)	1.36** (0.13)	1.02** (0.09)	1.44** (0.11)	0.87** (0.11)	0.93** (0.16)	3.85** (0.93)	1.41* (0.57)

* Significant at a > 10% confidence level

** Significant at a > 5% confidence level

*** Significant at a > 1% confidence level

Cost of Capital – Estimating Idiosyncratic Risk

$$R^2 = \frac{SSR}{SSR + SSE} = \frac{\beta_E^2 \sigma_m^2}{\beta_E^2 \sigma_m^2 + \sigma_I^2} \propto \frac{\left(\sum \omega_i \beta_i\right)^2}{\left(\sum \omega_i \beta_i\right)^2 + \sigma_I^2}$$

$$\beta_t^l = \hat{\kappa}_0 + (1 + \hat{\kappa}_1 p_t^l) \left(\sum_{i=1}^N \omega_{i,t}^l \hat{\beta}_i \right) + \hat{\kappa}_2 p_t^l \left(\sum_{j=1}^N \omega_j \hat{\beta}_j \right)^2 \left(\frac{1}{\hat{R}_l^2} - 1 \right) + \varepsilon_t^l$$

Cost of Capital – The Evidence

Parameter estimate (standard error)	Adj-R ²	k_0	k_1	k_2	β_1	β_2	β_3	β_4	β_5	β_6	β_6
	F-stat	Eur. Dummy	Leverage Effect	Divers .Effect	Comm Bank	Retail Bank	Asset Mgmt	Life Ins	P&C Ins	Equity I-Bank	FI I-Bank
Model 1: Standard Approach	87.9% 466***				1.21** (0.14)	1.23** (0.09)	1.67** (0.11)	0.94** (0.09)	1.05** (0.12)	4.34** (0.85)	1.50* (0.70)
Model 2: Country of Domicile	88.8% 461***	-0.55*** (0.09)			1.49** (0.16)	1.28** (0.09)	1.79** (0.11)	0.89** (0.12)	1.09** (0.18)	4.56** (0.85)	1.54* (0.68)
Model 3: Leverage Effect	89.1% 441***	-0.56*** (0.13)	70.2*** (16.4)		1.36** (0.13)	1.02** (0.09)	1.44** (0.11)	0.87** (0.11)	0.93** (0.16)	3.85** (0.93)	1.41* (0.57)
Model 4: Leverage & Diversification	89.1% 409***	-0.63*** (0.12)	89.0*** (17.6)	-4.38** (1.29)	1.46** (0.14)	0.99** (0.09)	1.43** (0.11)	0.84** (0.11)	0.92** (0.17)	3.58** (0.79)	1.62* (0.62)

* Significant at a > 10% confidence level

** Significant at a > 5% confidence level

*** Significant at a > 1% confidence level

Contents

1. Framing the Issues
2. Intuition
3. Theoretical Model
4. The Results
- 5. The Impact**

Cost of Capital & P/E Impact – Differentiated Cost of Capital US/UK AA Firm

$$\frac{P}{E} = \frac{(1+g)}{Coc - g}$$

Representative firm	Share	Levered Beta	Cost of Capital	P/E Multiple
Regional bank				
Retail banking	60%	1.05	9.3%	24.60
Commercial banking	40%	1.58	12.2%	14.62
Average	100%	1.26	10.4%	19.32
Multiline insurance				
Life insurance	40%	0.90	8.4%	30.56
P&C insurance	40%	0.99	9.0%	26.44
Asset management	20%	1.55	12.0%	14.99
Average	100%	1.07	9.4%	24.06
Investment bank				
Asset management	20%	1.55	12.0%	14.99
Equity investment banking	40%	3.90	25.0%	5.26
Fixed income investment banking	40%	1.77	13.3%	12.72
Average	100%	2.58	17.7%	8.27
Universal bank				
Retail banking	40%	1.05	9.3%	24.60
Commercial banking	30%	1.58	12.2%	14.62
Asset management	10%	1.55	12.0%	14.99
Equity investment banking	5%	3.90	25.0%	5.26
Fixed income investment banking	15%	1.77	13.3%	12.72
Average	100%	1.51	11.8%	15.44
Diversified financial services firm				
Retail banking	25%	1.05	9.3%	24.60
Commercial banking	20%	1.58	12.2%	14.62
Asset management	15%	1.55	12.0%	14.99
Life insurance	15%	0.90	8.4%	30.56
P&C insurance	5%	0.99	9.0%	26.44
Equity investment banking	10%	3.90	25.0%	5.26
Fixed income investment banking	10%	1.77	13.3%	12.72
Average	100%	1.56	12.1%	14.81

* risk free = 3.5%, risk premium = 5.5%, growth = 5%

Cost Of Capital & P/E Impact – Leverage & Country Effect

Business	European			P/E Multiple		
	Beta	AAA	AA-	A	AAA	AA-
Retail	1.03	1.11	1.31	25.1	22.7	18.4
Commercial	1.20	1.30	1.52	20.5	18.7	15.2
Asset Mgmt	1.19	1.29	1.51	20.7	18.8	15.4
Life Insurance	0.98	10.5	1.24	27.2	24.5	19.8
P&C Insurance	1.01	1.09	1.29	25.8	23.3	18.9
Equity I-Banking	1.68	1.81	2.13	13.6	12.4	10.3
Fixed Income I-Banking	1.26	1.35	1.59	19.4	17.7	14.5
US/UK						
Business	Beta			P/E Multiple		
	AAA	AA-	A	AAA	AA-	A
Retail	1.01	1.09	1.29	25.8	23.3	18.8
Commercial	1.53	1.64	1.94	15.2	13.9	11.5
Asset Mgmt	1.49	1.61	1.90	15.6	14.3	11.8
Life Insurance	0.87	0.94	1.10	32.1	28.8	23.1
P&C Insurance	0.96	1.04	1.22	27.7	25.0	20.2
Equity I-Banking	3.77	4.07	4.78	5.5	5.0	4.2
Fixed Income I-Banking	1.71	1.85	2.17	13.2	12.1	10.0

* Risk Free = 3.5%, risk premium = 5.5%, growth - 4%

Cost Of Capital & P/E Impact – Idiosyncratic Risk

Representative Firm	Levered Beta	Cost of Capital	P/E Multiple	Levered Beta	Cost Capital	P/E Multiple	P/E Diff
Regional Bank	1.26	10.4%	19.32	1.24	10.3%	19.73	2.1%
Multiline Insurance	1.07	9.4%	24.06	1.05	9.3%	24.51	1.9%
Investment Bank	2.58	17.7%	8.27	2.49	17.2%	8.59	3.8%
Universal Bank	1.51	11.8%	15.44	1.48	11.6%	15.81	2.4%
Diversified Fin. Services	1.56	12.1%	14.81	1.53	11.9%	15.17	2.5%

* Risk Free = 3.5%, risk premium = 5.5%, growth - 4%