



Imperial College

Quantifying Extreme Operational Risk

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This presentation

- Extreme risk
- Why quantify **extreme operational risk**?
- Quantile models
- Modelling severity
- A small sample simulation workshop
- Severity and frequency aggregation

Mad Cows

- Extreme risk events are rare
- Rare events can have extreme consequences
 - Chernobyl, CJD, lottery jackpot, bank failure
- Balance of risk
 - DDT and inoculations
 - These save lives despite some damaging consequences

Operational Risk

- Losses from business activity other than market (price variability) and credit (non-repayment) and from external events

Why model?

- OR disasters such as at Barings 1995 and Daiwa Securities 1996 alerted regulators and financial institutions to the absence of pricing guidelines
- Pricing OR can highlight risky business units, assets, activities
- Objectivity, Predictability, Quantifiability

Basle Committee on Banking Supervision

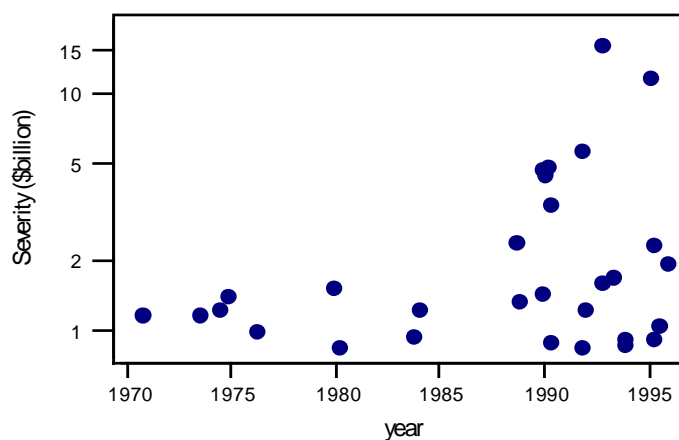
- Capital allocation
 - internal or regulatory pricing
- Supervision and control
 - risk management
 - these absorb potential risk capital
- Transparent and consistent management
 - reporting, external pricing (scoring), hedging

US banking regulations

- The US banking regulators are set to impose a capital allocation to reserves to cover extreme loss due to operational risk
- This will be at the same rate for all banks regardless of the quality of management, control, and supervision
- This is because there is no agreed quantification process

Worldwide insured losses

Worldwide Insured Losses over \$850m
for 1970-1995 (at 1992 prices)



Return value models

- Building regulations require
 - $P(\text{catastrophic loss in any year}) < 1/50$
- Nuclear plants, dams, bridges, sea dykes
 - $P(\text{catastrophic loss in any year}) < 1/10,000$
- These are **return values**
 - defined via **quantiles**

Return value models

- $P(\text{An extreme loss } (> x) \text{ in a year}) < p$
- $P(\text{No loss } > x \text{ in any year}) > 1 - p$ gives
- $P(\text{No loss } > x \text{ over } k \text{ years}) > (1 - p)^k$
- The $100p\%$ **quantile** gives the loss x exceeded in $100(1-p)\%$ of the years
 - $$Q(p) = x$$

Nuclear Safety (USA)

- $P(\text{Meltdown in any given plant in a year}) = 1/20000$
- $P(\text{No meltdown in any of 600 plants in any year})$
 $= (1 - 0.00005)^{600} = 0.970$
- $P(\text{Meltdown in a plant in next 5 years}) = 14\%$
- $P(\text{Meltdown in a plant in next 10 years}) = 26\%$
- $P(\text{Meltdown in a plant in next 20 years}) = 44\%$
- $P(\text{Meltdown in a plant in next 50 years}) = 78\%$

Quantile models

$$Q(p) = \lambda + \eta Q_0(p)$$

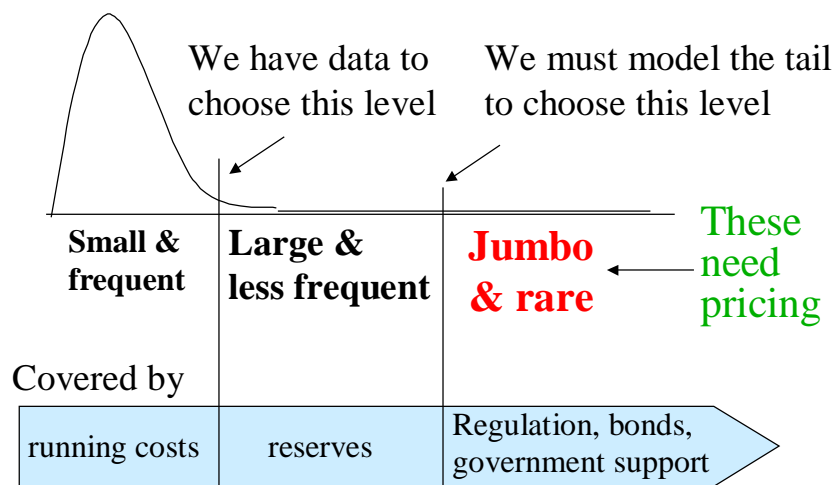
$\lambda = \text{location}, \quad \eta = \text{scale}, \quad \xi = \text{shape}$

Model	$Q_0(p)$
Normal	$\Phi^{-1}(p)$
Gumbel	$-\ln(-\ln p)$
Frechet	$(-\ln p)^{-\xi}$
Weibull	$-(-\ln p)^{\xi}$
GEV	$\frac{1}{\xi} \left\{ 1 - (-\ln p)^{\xi} \right\}$

Quantile measures

- Lower quartile, $Q(.5)$
- Median, $Q(.25)$
- Upper quartile, $Q(.75)$
- Inter-quartile range, $Q(.75) - Q(.25)$
- Quartile difference, $Q(.75) - 2Q(.5) + Q(.25)$
- Galton skewness, $G = QD/IQR$
- and so on

Loss Severity



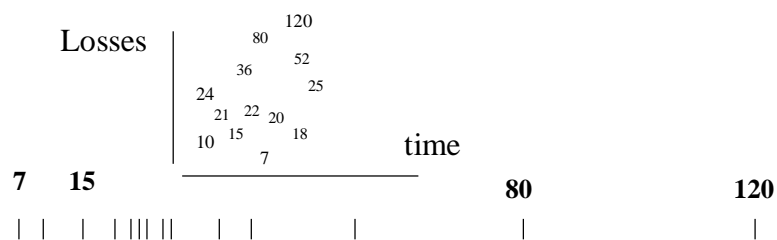
Estimating Quantiles

- The objective is to estimate the quantiles of the loss distribution or aggregate loss distribution (a **Maximum-at-Risk** measure)
- High quantiles like **99.99%** can be too conservative, overpricing the risk

Modelling Severity

Losses in order of size:

7, 10, 15, 18, 20, 21, 22, 24, 25, 32, 36, 52, 80, 120



Estimated Location (Sample Mean) = **34.4**

Estimated Scale (Sample Standard Deviation) = **31.0**

Estimated Shape (pdf) ?? — non-normal

Probability plots: two parameter distributions

Probability plots

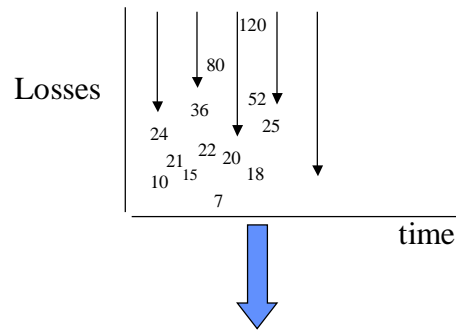
Data: 7 10 15 18 20 21 22 24 25 32 36 52 80 120

Distribution	95%	95% CI	width	99%	95% CI	width	120		
Normal	83	60	107	47	104	74	134	60	99.7
Lognormal	86	48	154	106	141	68	295	227	97.9
Gumbel	94	73	116	43	111	87	135	48	>99
Weibull	87	56	134	78	121	74	198	124	99
Logistic	70	45	95	50	94	59	129	70	>99
Loglogistic	83	43	161	118	162	64	411	347	98

Modelling Severity

- With **many small** losses and **very few very large**, the distribution shows
 - skewness (asymmetry with a long right tail)
 - kurtosis (leptokurtic, peakedness)
- We fit the **Generalised Extreme Value Distribution (GEV)** model taken from **Extreme Value Theory**:
 - a three-parameter model

Generalised Extreme Value Distribution



The theoretical limiting case for **maxima** over equal time periods gives the **GEV** for severity

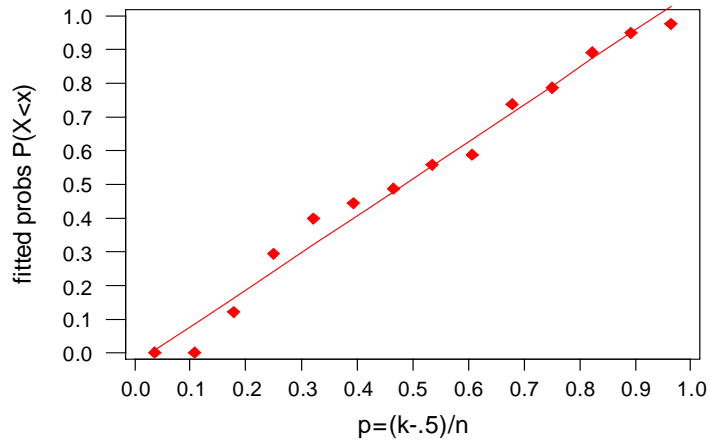
Fitting a GEV

7			
10			
15			
18			
20			
21			
22			
24			
25			
32			
36			
52			
80			
120			
		Hill+PWM	PWM fit
	mu	19.361	20.131
	psi	7.270	13.087
	xi	0.607	0.347
	r	0.991	0.986
	90%	54.319	64.762
	95%	80.029	88.127
	99%	202.711	168.520

GEV P-P probability plot



PP Plot
H+PW fitted plots

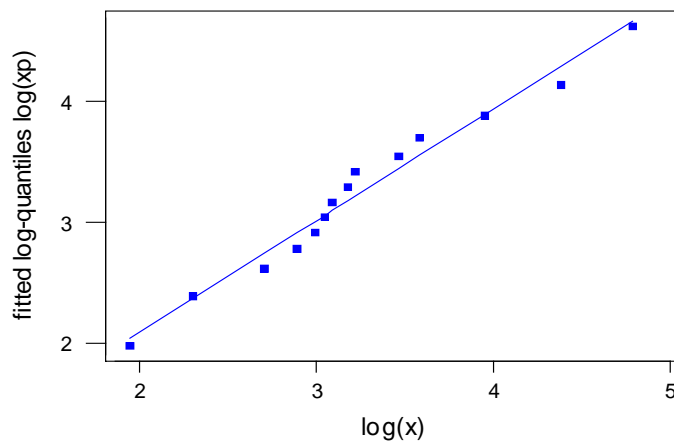


- 7
- 10
- 15
- 18
- 20
- 21
- 22
- 24
- 25
- 32
- 36
- 52
- 80
- 120

GEV logQ-logQ probability plot



logQ-logQ Plot
PWM fitted plots



- 7
- 10
- 15
- 18
- 20
- 21
- 22
- 24
- 25
- 32
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- 52
- 80
- 120

Testing model fit

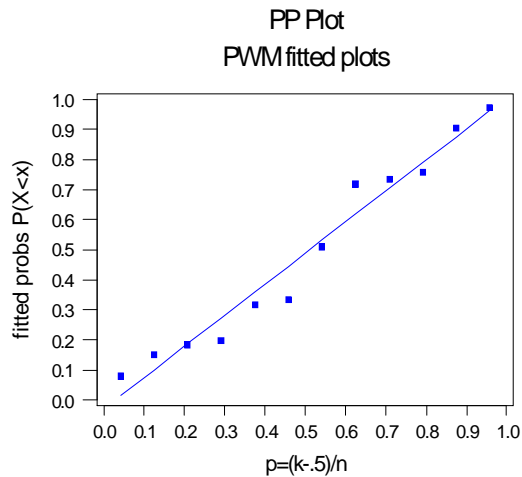
- There is as yet no formal test for fit for three-parameter models such as the GEV
 - The **Kolmogorov-Smirnov test** lacks power
 - **Probability plots (P-P, Q-Q)** and other diagnostic plots require skilled interpretation

Example: Frauds in a UK retail bank

The largest fraud (or attempted fraud) of the month

		1994	1995	1996	1997	1998
Largest maximum	1	907,077	1,100,000	6,600,000	600,000	1,820,000
	2	845,000	650,000	3,950,000	394,672	750,000
	3	734,900	556,000	1,300,000	260,000	426,000
	4	550,000	214,635	410,061	248,342	423,320
	5	406,001	200,000	350,000	239,103	332,000
	6	360,000	160,000	200,000	165,000	294,835
	7	360,000	157,083	176,000	120,000	230,000
	8	350,000	120,000	129,754	116,000	229,369
	9	220,357	78,375	109,543	86,878	210,537
	10	182,435	52,049	107,031	83,614	128,412
	11	68,000	51,908	107,000	75,177	122,650
smallest maximum	12	50,000	47,500	64,600	52,700	89,540

Probability plot for 1997



	Hill+PW	PWM
mu	119.56	128.190
psi	42.41	89.510
xi	0.59	0.213
r	0.97	0.982
90%	319.20	386.630
95%	463.15	499.087
99%	1136.49	827.465

Case Study

- Maximum loss selected for each month
- Rolling 12 maxima to fit GEV by **Hill's estimator** for shape, and **PWM (probability weighted moments)** for location and scale

Year to December	1992	1993	1994	1995	1996
95% quantile (£m)	2.9	5.9	14.0	1.1	5.1
99% quantile (£m)	12.9	29.2	122.9	3.3	28.1

Cruz, Coleman & Salkin, 1998, 2000

Limitations

- A simulation study using data from 12-samples shows that Hill plus PWM give unstable estimation of quantiles
 - Sample sizes of about 100 seem to be required
 - Other estimation methods fare worse
- From 30 independent GEV(0,1,0.5) samples

Quantile	95%	99%
True value	6.83	17.95
Average of 30 independent ests	5.81	15.85
Estimated standard error	3.06	12.95

Small sample estimation

- Sample sizes are small
- Historical data are unreliable
- An extreme loss in a small sample is over-represented (EL case)
- No extreme loss in a small sample under-represents extreme losses (NEL case)
- Fitting a small sample will not model the true situation

Does it matter?

- In the case study, the rolling data allowed the impact of extreme loss to be seen, and its effect to decline in time
- It provided a price to be set which reflected the occurrence of extreme loss and which could be compared with hedge prices

Simulation workshop

- The workshop sought a compromise using ideas from **influence analysis**
- The influence of the largest value in each case would be used to make it **just influential**
- **This does not solve the small sample problem**

Simulation workshop ...

- Assume censoring at the just influential point and estimate using maximum likelihood
- Unlikely to solve the small sample problem

Simulation workshop ...

- Bayesian statistics:
 - Impose probabilistic constraints which restrict the model and its parameter values to “acceptable” ranges
 - Data are often from time-varying processes, so
 - For rolling data, we update parameter estimates, either by Bayes’ rules, or by centring at the most recent estimated values
 - Use Bayes hierarchical modelling of parameter values (Medova 2000)

Simulation workshop ...

$$F(x) = (1 - \alpha)F_{NEL}(x) + \alpha F_{EL}(x) \quad (\alpha \text{ small})$$

- Treat EL as contamination
 - Model as a mixture of an NEL distribution and an EL distribution
 - This needs prior experience
 - And extensive trials
- No simple quantile function

Statistical modelling of loss data

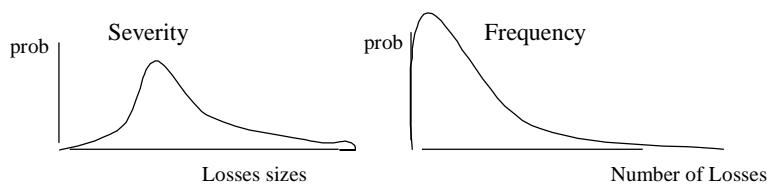
- Estimating **severity (loss size distribution)**
 - Choosing a distribution, and testing its fit
 - Estimating its parameters and quantiles
- Estimating **frequency (loss rate distribution)**
 - Model the process of loss events
- Aggregating **severity** and **frequency**
 - Simulation, validation and testing

Loss Frequency : Poisson Process

- The **Poisson Point Process** is the model generally used for the time points at which a random sequence of events occur
- The points occur at random at a constant rate

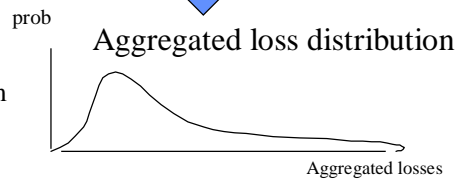
Aggregating Severity/Frequency Models for the joint process

Aggregated Loss \Rightarrow risk transfer premiums



Alternatives:

- FFT
- Panjer Algorithm
- Recursion



$$\sum_{n=0}^{\infty} p_n F_X^{*n}(x)$$

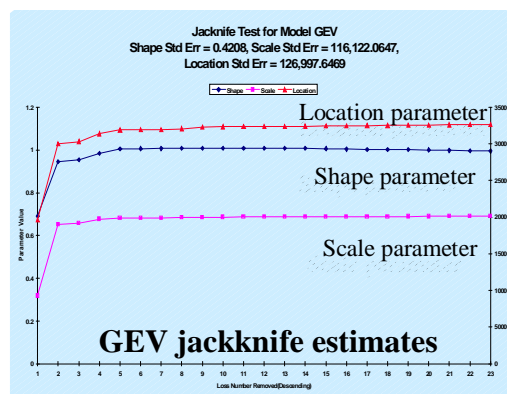
Needs simulation
No analytic solution

Marked point processes

- The **points** are the **times** of loss events
- The **marks** show the **loss**
 - and **cause, activity, realised loss/near-miss**, etc
- Allows relationships between loss and severity and correlations with other loss predictors
- Allows time-varying behaviour modelling

Resampling Techniques

- The **Jackknife** and **Bootstrap** are techniques that can reduce estimator bias and create confidence intervals
- The **jackknife** resamples to give estimates each with one observation omitted
- The **bootstrap** resamples (with replacement) to give a set of parameter estimates that can be used to obtain confidence intervals



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