

1. Determine the stationary distribution, π , of an $M/M/2$ queue. Show that the proportion of time both servers are idle is

$$\pi_0 = \frac{1 - \rho}{1 + \rho}, \text{ where } \rho = \frac{\nu}{2\mu}.$$

2. Upon an $M/M/1$ queue is imposed the additional constraint that arriving customers who find N customers already present leave and never return. Find the stationary distribution of the queue.

3. A continuous time Markov process has transition rates $(q(j, k), j, k \in S)$, and equilibrium distribution $(\pi(j), j \in S)$. Write down the equations relating $q(., .)$ and $\pi(.)$. A discrete time Markov chain is formed by observing the jumps of this process: at the successive jump times of the process, the state j just before, and the state k just after, the jump are recorded as an ordered pair $(j, k) \in S^2$. Write down the transition probabilities of the resulting Markov chain, and show that it has equilibrium distribution

$$\pi'(j, k) = G^{-1} \pi(j) q(j, k)$$

provided

$$G = \sum_j \sum_k \pi(j) q(j, k) < \infty.$$

Give an alternative interpretation of $\pi'(j, k)$, in terms of the conditional probability of seeing the original process jump from state j to state k in the interval $(t, t + h)$, given that a jump occurs in this interval.

4. An $M/M/1$ queue has arrival rate ν and service rate μ , where $\rho = \nu/\mu < 1$. Show that the sojourn time (= queuing time + service time) of a typical customer is exponentially distributed with parameter $\mu - \nu$.

5. Consider an $M/M/\infty$ queue with servers numbered $1, 2, \dots$. On arrival a customer chooses the lowest numbered server which is free. Calculate the equilibrium probability that j out of the first n servers are busy. For what fraction of time is each server busy?

Car parking spaces are labelled $n = 1, 2, \dots$, where the label indicates the distance (in car lengths) to walk to a shop, and an arriving car parks in the lowest numbered free space. Cars arrive as a Poisson process of rate ν , and parking times are exponentially distributed with unit mean, and are independent of each other and of the arrival process. Show that the distance parked from the shop has mean

$$\sum_{C=0}^{\infty} E(\nu, C)$$

where $E(\nu, C)$ is Erlang's formula.

6. Goldie's Restaurant remains open 24 hours per day, 365 days per year. The total number of customers served in the restaurant during 2017 was 21% greater than the total for 2016. In each year, the number of customers in the restaurant was recorded at a large number of randomly selected times, and the average of those numbers in 2017 was 16% greater than the average in 2016. By how much did the average duration of a customer visit to the restaurant increase or decrease?

7. Does the train station arrangement (one queues for S counters rather than S queues) reduce the expected waiting time? What advantage does it have? (Think about how you would model this so as to make precise the issues.)